From: rita litherland <M.F.I.P.P.A. Sec 14(1)>
Sent: Tuesday, September 6, 2022 3:00 PM
To: clerks <<u>clerks@oshawa.ca</u>>; \* Council <<u>council@oshawa.ca</u>>
Subject: Rural north Oshawa lack of high Speed internet

To Whom It May Concern,

I would like to bring this issue of lack of sufficient Internet in my area to the attention of Council. I have been living in rural Raglan for 30 years and still no high speed internet is available. Living in this area is like living in the dark ages. We are within minutes of a shopping center and yet no internet. I feel this area has not been prioritized and it needs to be. It is about time that the City of Oshawa address this issue and make things happen. This is an essential service and have experienced months of no internet when we had that storm in May. This was unacceptable and needs to be addressed so this does not happen again. I feel as though we have fallen thru the cracks and have been forgotten about.

Regards, Rita Litherland From: Mark Allen <<u>mark@arcgrehab.com</u>> Sent: Friday, September 16, 2022 4:43 PM To: Laura Davis <<u>LDavis@oshawa.ca</u>> Subject: HI Speed Internet in the North Oshawa Region

## Good afternoon Laura

I have read several emails and communications regarding the implementation of High Speed Services to the North Oshawa area and the continued proverbial "passing of the buck" that seems to go on at all levels.

I would like to bring to your attention my household which is not unlike many others .

When the pandemic struck it was so easy for the government to encourage people to work from their homes. My wife works IT for Lakeridge Health, I run my own business in the medical field, my daughter is doing her masters in social work while working for kids help line ( an on line telephone service for children to call who are struggling with their mental health ) and another daughter in her third year of university. With the paltry 8 mega bites off service that I get, let alone the 6 weeks that it was down during the recent wind storm in May, who in my household should have priority with the internet services. Well these are the sort of issues that not only my household but a large number of households in this region face, while everyone else points fingers at each other regarding whose responsibility it is.

When Oshawa held meetings for development of the Columbus area, how did they suggest these meetings were held with the public....virtually and what an absolute zoo of a mess those meetings were.

I have only been in the region of Columbus for 6 years, while I have watched the speed of development whizz all around me with the greed of commercialism, it is apparent that the cost reward is not high enough to bring services to our region.

I hope it was not a child that you knew that couldn't get through to the helping ears or my daughter because some bureaucrat decided to point in someone else's direction to move this service along. Its time for someone to push these services through. I am hoping that you can bring my email and concerns to the council meeting so that we can find a champion worthy of my vote come election time

## Regards,

Mark Allen Director ARCG Occupational Therapy & Medical Assessments 9140 Leslie Street Suite 202 Richmond Hill, ON, L4B 0A9 Office: 905-597-1923 Ext 1000 Fax: 905-597-1924 Direct: 905-597-1926 www.arcgrehab.com From: Tracey Podlowski <M.F.I.P.P.A. Sec 14(1)>
Sent: Tuesday, September 20, 2022 10:39 AM
To: clerks <<u>clerks@oshawa.ca</u>>
Cc: \* Council <<u>council@oshawa.ca</u>>
Subject: Internet availability in Raglan

Good morning, I reside in Raglan and would like to address the ongoing internet issues we have. We continue to pay an exorbitant amount of money for service that is less than adequate. If you plan on having company over to watch a movie on Netflix, you better reevaluate that thought, you'll more than likely spend the evening watching the buffer go around. We've tried almost every service provider available, and the end result is the same - spotty at best internet connection.

Please take this matter into consideration, as we are part of the City of Oshawa, and the Region of Durham. We pay more than our fair share of taxes, yet fail to be able to access adequate service on multiple levels.

Sincerely,

Tracey Podlowski