

ED-23-86

From: Terry Ward <M.F.I.P.P.A Sec. 14(1)>

Sent: Friday, March 3, 2023 11:31 AM

To: Brian Nicholson <BNicholson@oshawa.ca>

Subject: Simcoe Hall request for assistance

Brian

My name is Terry Ward, Vice President of the Board of Directors for Simcoe Hall. We find ourselves in new of your assistance again.

The agency has received a grant to renovate our food bank operations with the goal of increasing not our capacity to store food but the number of clients we serve daily. This is being done to address the significant demand we are experiencing today but also the projected increase in the coming months and years.

As part of the renovation, we are relocating the foodbank to a different building within our facilities to improve on the process of receiving food donations/deliveries as well as flow of clients for registration and receiving hampers.

One of the challenges we have with our property, and its limited space, is the distancing of our clients/staff and vehicles (cars and trucks) who are picking up or making deliveries. As safety is a top priority, we are looking at alternatives that would reduce or potentially eliminate this risk.

As such we are hoping to use an entrance located on the east side of the building on Celine for intake of clients and hamper distribution. However, the road and sidewalk located in the immediate area are treacherous and present a danger, not only to pedestrians but vehicles as well.

We attempted to address this issue when we repaved our parking and driveways but the firm, we engaged, refused to address it as this is city property. Some effort was made, apparently, to engage with the city but from what I understand there was no action taken.

I was hoping you could provide some guidance as to how and who we should engage to understand the likelihood of the city addressing this issue and timeline. As this is a grant, we do have a timeline to complete the task, else the funds must be returned.

I have included some photos to assist you in understanding the issue. We look forward to your guidance and support.

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